

To hospitalized patients

Notice about visitation (reservation required)

Due to the prevention of new corona virus infection, visitors were banned from visiting inpatients.

January 31, 2023 (Tuesday), we will resume short visits (by appointment) to inpatients after thoroughly implementing infection control measures.

Appointments will be accepted from Monday, January 30th.

From the perspective of preventing infection, please cooperate with the following measures.

Patient's condition

*Due to the characteristics of medical care, the following wards do not allow visitors in principle.

North and south wards on the 18th floor, north ward on the 14th floor

*Depending on the patient's condition, the doctor may not be able to give visitation permission.

Conditions for visitors

* The following people cannot visit.

- People who have been infected with the new coronavirus within 10 days (up to 10 days from the date of onset)
- Those who have symptoms such as fever (37.5°C or higher), runny nose, sore throat, cough, etc.
- Those who have been in contact with a patient with a new coronavirus infection within 7 days
- Those who have returned from overseas within the last 5 days
- Preschool children

* As a general rule, visitors should be those who have been vaccinated against the new coronavirus at least three times.

* From one week before the visit, visitors should avoid high-risk actions* as much as possible.

*What are high-risk actions?

Example)

- Social gathering with drinking
- A large number of people or long dinners
- Eating out with people other than those living in the same household or talking without a mask
- Eating, drinking and talking in a 3Cs (closed/crowded/close-contact) environment

Visiting time, number of people, location

*Visiting hours are from 13:00 to 16:00 on both weekdays and weekends (reception closes at 15:30).

*Please keep the meeting **as short as possible with as few people as possible**.

*Patients hospitalized in a private room will be seen in their own room.

*Patients hospitalized in a large room will be seen in a separate room (explanatory room / day room in the ward). Due to the limited space, if it is crowded, it will be about 30 minutes.

Infection control when visiting

*Please cooperate with temperature checks and physical condition checks at the hospital entrance and wards.

* Please disinfect your hands before entering and after leaving the room.

*During the meeting...

Both patients and visitors should **wear a non-woven mask and do not remove it**.

Please **keep a distance** of 1 meter from the patient when talking.

Patients and visitors should **not eat or drink**.

*If you are diagnosed with a new coronavirus infection or develop suspected symptoms within a week after the visit, please contact the inpatient ward (Telephone: Toranomon Hospital representative 03-3588-1111).

How to apply for a meeting

* Please apply by the day before the desired visitation date by the following method ① or ②.

① The visitor and the patient in the hospital talk to each other by phone or email, and the patient tell the date and time of the visit to the inpatient ward staff.

② If ① is difficult, please apply by phone to the inpatient ward.

Telephone reservation reception hours: 9:00 to 16:00 (both weekdays and holidays)

After the ward staff asks for the desired date and time, we confirm the patient's schedule, etc.

We will get back to you by phone.

Depending on the epidemic of infectious diseases in the city, we may limit visitation again. Your understanding and cooperation will be greatly appreciated.

January 2023 Toranomon Hospital